Project Data

Project:	Wet'n'Wild Sydney
	427 Reservoir Road
	Sydney NSW
	2148 Australia
Client:	Village Roadshow – Theme Parks Australia
	Level 1, 500 Chapel St
	South Yarra VIC 3141
	Australia
Website:	https://wetnwildsydney.com.au/
Wardrobe Lockers:	GAT Lock 5020
Number of Locks:	2,400
System Integrator:	GANTNER Australia
Ticketing Software:	OmniTicket Network
Installation:	GANTNER Australia
Completion:	December 2013
Photos:	Copyright Village Roadshow – Theme Parks Australia

Gantner
technologies

Project Report
Wet´n´Wild Sydney

www.gantner.com

Make a big splash with a GANTNER System!

Waterparks around the world are becoming bigger and better than ever before – offering visitors an exciting, fun-filled day with the latest thrilling ride technology. To ensure guests spend more time having fun, and less time waiting at entrance gates, queuing at busy food outlets or searching for available lockers, GANTNER's advanced RFID admission control, electronic locking and cashless payment products offer a seamless solution for the ultimate in-park experience.

Wet'n'Wild Sydney

Boasting Australia's largest and best wave pool, many first-in-the-world attractions, as well as a visitor experience fully supported by cutting edge RFID technology, it's safe to say Wet'n'Wild Sydney has raised the bar for the water park industry. At the heart of the guest experience are RFID wristbands. Guests can gain park entry, make purchases, and rent lockers all with one wristband! And they can relax in knowing their belongings are securely locked away in an advanced electronic locking system from GANTNER Technologies.

The GANTNER Electronic Locking System

GANTNER's advanced electronic locking systems for lockers guarantees Wet'n'Wild Sydney the highest levels of security, convenience, and control. Before arriving, guests can purchase a locker on the internet and in return have more time for fun! All locks can be securely opened and closed by simply presenting the wristband to the lock's reader field. Information terminals can display the locker number chosen by the guest, so they can never forget where they deposited their belongings.

Electronic Lock Features:

- Sleek and elegant design with complete in-locker mounting
- Vandalism proof (no external parts)
- Multiple operating modes – free, personal, and timed locker modes
- Acoustic and visual alarm function possible at the locker

Locker Management Software Features:

- Break-in alarm message on the network (PC, text message, e-mail)
- Real-time occupancy monitoring
- Various reports – Occupancy analysis
- Adjustable, automatic opening function for cleaning or overnight security purposes
- High level interface to ticketing software

Benefits:

- Multiple locker rental sale points – on-line, ticketing office, kiosks
- Eliminated challenges of key handling and lost keys
- Hassle-free replacement of lost wristbands
- Increased security
- Reduced maintenance costs
- Greater ability to focus on customer service
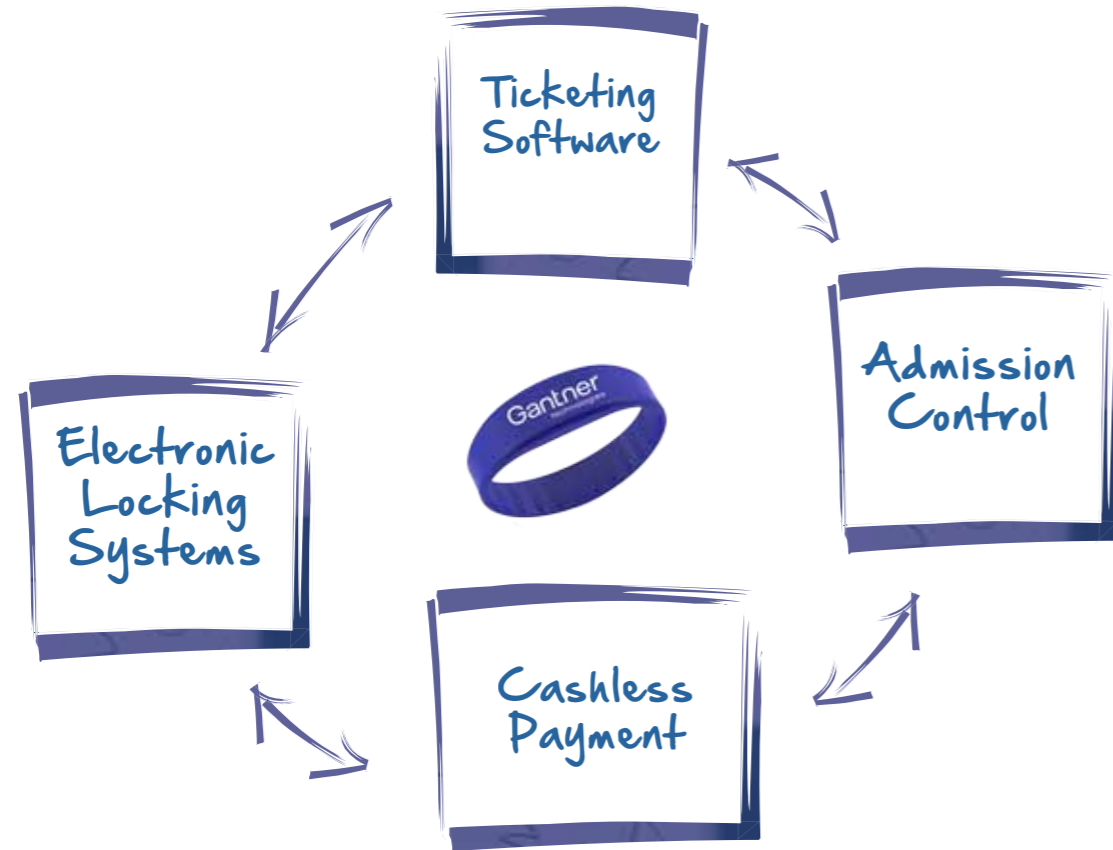
GANTNER RFID Solutions for Water Parks

Technology is all about making the day more fun and convenient for guests and with a RFID platform from GANTNER the possibilities are endless.

To get their visit off to a flying start, each guest receives a RFID wristband customized with the park's logo that can be used to access all GANTNER systems within the facility - from turnstiles, to lockers, and any point of sale station within the park. From the time guests arrive to when they leave, one wristband controls everything.

Cut down your queues with GANTNER's new ticketing terminal. GAT Access 6600 rapidly reads RFID credentials, barcodes and QR codes, giving you the option to use wristbands, mobile phones, or printed tickets with one device.

For a more mobile solution, GANTNER's new app allows park operators to verify customer tickets and take payments no matter where they are. With a GANTNER wristband visitors can swipe and spend on goods and services around the park – helping to boost impulse purchases. Now visitors can enjoy a hands and worry free park experience!

Building upon our extensive experience providing technology solutions to some of the largest and most profitable facilities in the world, GANTNER continues to provide reliable, secure technology solutions that fit our customer's individual needs.

Ticketing Software

Admission Control

Electronic Locking Systems

Cashless Payment

| Ticketing Terminal | Mobile App | Electronic Lock | Locker Management Software | Cashless Payment |

Interview with Tracy Secombe
Project Manager, Village Roadshow

How seamless was the installation and integration of GANTNER's advanced electronic locking system?

GANTNER worked with us to prepare a test installation and provided an IT platform for a very large system of 2,400 hard-wired locks that was going to come together on site with only days to spare before the park opened to the public.

In spite of this challenge, the installation and integration of the GANTNER locker system into Wet'n'Wild Sydney was seamless and highly efficient.

What benefits have you received from using an advanced electronic locking system?

The GANTNER System provides a one-stop option for an easy to use, convenient locker experience for our guests. Guests can simply use a locker without needing to stand in line for locker rentals. The convenience of on-line locker rentals reduces queue times and increases customer satisfaction. From an operations perspective, the electronic locking system gives us the ability to monitor occupancy and security at all times.

Why did Wet'n'Wild Sydney choose to work with GANTNER?

Across the world GANTNER has demonstrated leadership in the field of RFID technology and a strong capability for the design and deployment of large hardwired locking systems. In addition, GANTNER and our ticketing software provider had already worked together on various global projects.

What are the main advantages of an integrated RFID system solution for your guests and you as an operator?

Integration of RFID technology into the park's infrastructure is all about improving guest experience. The flexibility and scalability from an operations perspective is an additional benefit. We plan to continue expanding the park's RFID system, and the RFID wristbands will eventually be used to track ridership.